



Gen Re Source Manual Website

Login User Guide

2026 Multi-Factor Authentication (MFA) Update.

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About this Login User Guide

This guide explains how to access the **Gen Re Source Manual Website** for the first time and how to authenticate during future login sessions using **Multi-Factor Authentication (MFA)**. Users will sign in using their business email address, password, and a **One-Time Passcode (OTP)** sent to their business email address.

Section 1: Logging in using Multi-Factor Authentication (MFA)

Step 1: Navigate to the Gen Re Source Manual Website using the URL provided to you.

Step 2: Select **Login** button to begin the authentication process



SOURCE – Life®

Login

Access to Gen Re's SOURCE—Life is available for individual underwriting on automatic new business ceded to Gen Re.

Forgot your Password or User ID?
[Click here](#) and we will send the login profile to you.

New to SOURCE—Life?
Clients [register here](#). We'll send an e-mail when SOURCE—Life is available to you.

Questions, Problems, or Suggestions?
Send us an [email](#).

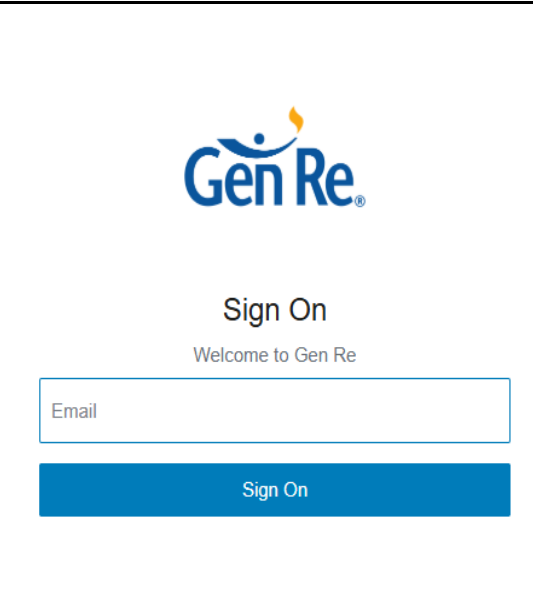
Click here for the [login user guide](#).

By using this site, you agree to our [Terms of Use and Legal Statement](#), as well as our [Privacy Policy](#).
Effective date January 18, 2025

Content update, January 17, 2026
See [In the spotlight](#) under Topics/Introduction

Step 3: Enter your business email address

Step 4: Select the **'Sign On'** button.



Gen Re®

Sign On

Welcome to Gen Re

Email

Sign On

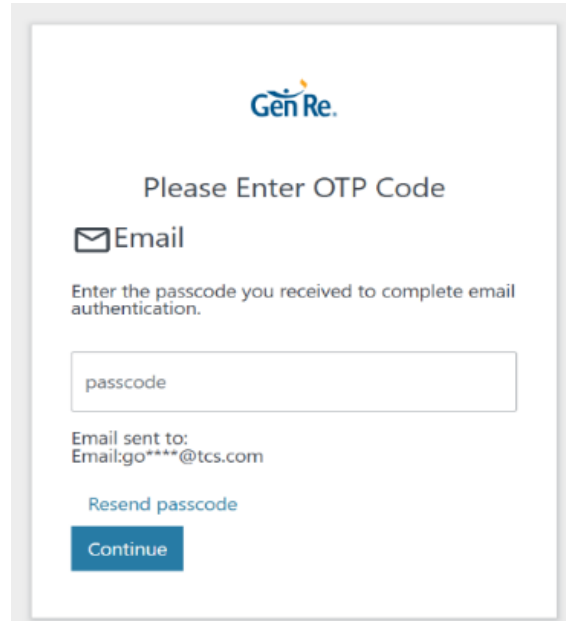
Step 5: A One-Time Passcode (OTP) will be sent to your business email address. Retrieve the code while keeping the login window open

Gen Re: New authentication request Trash x

noreply_accessmanagement@genre.com noreply_accessmanagement@genre.com via amazonses.com to me ▾

Your Gen Re One-Time Passcode is: 223795

Step 6: Enter the OTP and select **Continue** to complete authentication and access the website



Step 7: You will then be prompted to enter a new password for this MFA authentication process. Follow the password structure and length requirements.

Note: Passwords must be changed every 90 days.



After successful authentication, the Gen Re Source Manual home page will open.

To protect your account, select **Log Out** when your work is complete. Logging out ends your session and helps keep the system secure

The screenshot shows the Gen Re SOURCE – Life website. At the top, there is a header with the Gen Re logo on the left and 'SOURCE – Life.' on the right. Above the logo is a blue molecular structure graphic. To the right of the logo are two orange buttons: 'Annotate' and 'Bookmarks'. Below the header is a dark blue navigation bar with white text links: 'TOPICS', 'CLASSROOM', 'REFERENCE', and 'LOGOUT'. To the right of these links is a search bar with a 'Search' button, a dropdown menu set to 'Keyword', and a 'Go' button. On the left side of the page, there is a blue sidebar with a 'COLLAPSE MENU | EXPAND MENU' toggle. Below this is a list of medical topics, each with a small orange arrow icon: Introduction, Alcohol & Drugs, Blood Pressure, Build, Coronary Artery Disease, EKG, Cardiology, Dermatology, Diabetes Mellitus, Endocrinology & Metabolism, Eye, Ear, Nose & Throat, and Gastroenterology. The main content area on the right has a yellow 'INTRODUCTION' header. Below it is a 'Welcome' message. There is a 'Spotlight' graphic with the text 'In the Spotlight'. Below that is a 'Content update, January 17, 2026' section. A link 'See in the spotlight under Topics/Introduction' is provided. At the bottom, there is a paragraph of text explaining that SOURCE—Life is one of the most important client services Gen Re offers, and that the page contains a description and explanation of many features available to help users use SOURCE—Life most effectively. The text concludes with a request for user feedback and a link to 'Support and Staff'.

Section 2: Subsequent logins

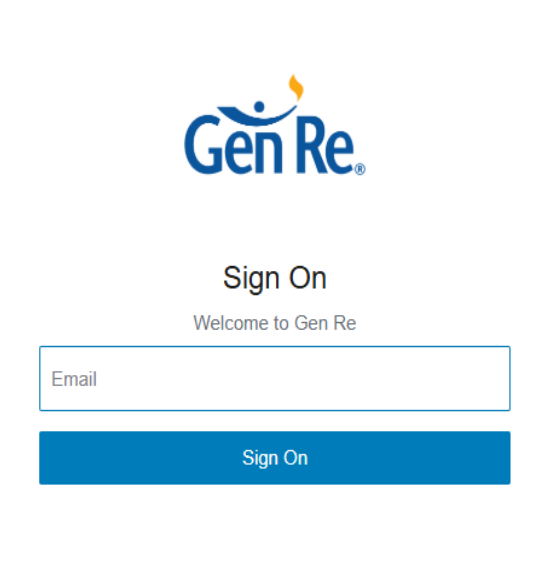
Step 1: Navigate to the Gen Re Source Manual Website using the URL provided to you.

Step 2: Select **Login** button to begin the authentication process



Step 3: Enter your business email address

Step 4: Select the '**Sign On**' button.



Step 5: Enter your email and password.

If you have forgotten your password, select **Change Password** and follow the on-screen instructions

	 Sign On Welcome to Gen Re USERNAME user@companydomain.com PASSWORD  Sign On Change Password Having trouble signing on?
Step 6: Enter the OTP sent to your business email address and select Continue to complete authentication and access the website	 Please Enter OTP Code Email Enter the passcode you received to complete email authentication. passcode Email sent to: Email:go****@tcs.com Resend passcode Continue

After successful authentication, the Gen Re Source Manual Website home page will open.



AnnotateBookmarks

SOURCE – Life.

TOPICSCLASSROOMREFERENCELOGOUT

SearchKeywordGo

COLLAPSE MENU | EXPAND MENU

Introduction

Alcohol & Drugs

Blood Pressure

Build

Coronary Artery Disease

EKG

Cardiology

Dermatology

Diabetes Mellitus

Endocrinology & Metabolism

Eye, Ear, Nose & Throat

Gastroenterology

INTRODUCTION

Welcome



Content update, January 17, 2026

See [in the spotlight](#) under Topics/Introduction

SOURCE—Life is one of the most important client services Gen Re offers. This page contains a description and explanation of the many features available to help you use SOURCE—Life most effectively. Our mutual goal is constant improvement of SOURCE—Life. You can help. Please tell us about any aspect of content or functionality you want to see. See below, Support and Staff, to contact us.